

Tunbridge Wells Cultural & Learning Hub

Family Events & Activities Survey

As part of our funding from Heritage Lottery Fund, we are exploring what might be provided in the new Hub. This questionnaire is part of a wider dialogue about the Hub and how it will be used. Your answers will help us make decisions about future facilities and programmes within it.

Questionnaires returned to the Museum by 27 May will be included in a prize draw to receive £50 worth of vouchers to spend at the Royal Victoria Place shopping centre. Please remember to leave your name and contact details.

Q1: Do you know about the new Cultural & Learning Hub?

- Yes No I've heard about it but don't know any detail

Q2: Do you use, or have you used, any of the following services?

- | | |
|---|--|
| <input type="checkbox"/> Library & Archives | <input type="checkbox"/> Gateway |
| <input type="checkbox"/> Adult Education | <input type="checkbox"/> Registration of births and deaths |
| <input type="checkbox"/> Tourist Information Centre | <input type="checkbox"/> Museum & Art Gallery |

Q3: How often do you attend Library/Museum events for families?

Q4: What would make your visit more enjoyable and convenient?

Q5: What would you say your family gets out of attending this event?

Q6: Why do you come to family events and activities?

Q7: Do you have any other comments.

Q8: Please provide the first half of your postcode?

Q9: Please could you indicate the ages of those in your group today, including yourself?

- 0 - 15 16 - 24 25 - 40 41 - 55 56 - 65 65+

Thank you very much for participating in our research.

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- I would like to receive updates about the Tunbridge Wells Cultural & Learning Hub.

Contact details

Name: _____

Email Address/

phone no.: _____

Under the Data Protection Act 1998 Tunbridge Wells Borough Council will hold your information securely to prevent unauthorized access to any personal information you give us. The Museum will not sell or share your personal data. Your information will not be kept for longer than specified in our retention policy which is one year for surveys and two years for customer correspondence. If you have specified that you would like to receive updates about the Tunbridge Wells Cultural & Learning Hub, your details will be added to the relevant mailing list and will not be used for any other purpose.

