



Volunteer Opportunity

Volunteer opportunity: Engagement Volunteer

Service: Culture Team

Overseen by: Visitor Services Manager

Summary: The Engagement Volunteer will help the Culture Team provide a positive visitor experience at activities and events as well as helping to ensure all visitors are made to feel welcome.

Main Activities:

- Support the Culture Team in the delivery of a range of events, activities, and workshops
- Assist the Culture Team in the preparation and set up of events, activities, and workshops including craft activities
- Help to prepare craft activities and resources for events, activities, and workshops
- Monitor resources and museum collections used at events, helping to keep the area tidy and safe
- Share enthusiasm for culture and heritage by engaging in conversations with event visitors and the public
- Assist the Culture Team in gathering user feedback to help with evaluation
- Assist with documentation of events including photography

NB Full support and training will be given. No previous heritage sector experience is necessary.

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